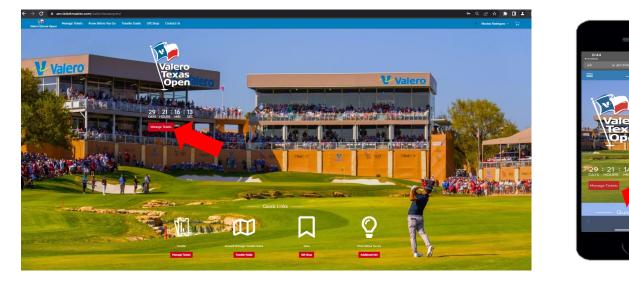


2023 ACCOUNT MANAGER GUIDE

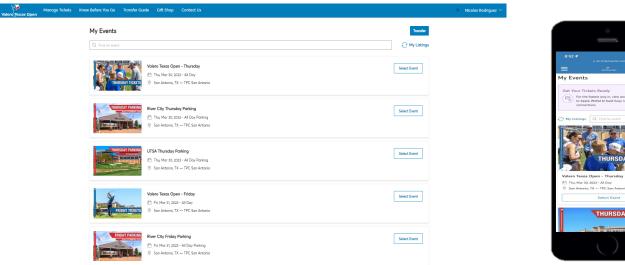
Account Manager on Computer or Mobile Device

- To begin, visit: am.ticketmaster.com/ValeroTexasOpen
- Select the "Manage Tickets" button on the left side of your screen and log in to view your ticket inventory

*On your mobile device select the side bar at the top left corner of the page, then select "Manage Tickets"



• From here, you have the ability to transfer tickets and parking within the individual days/events, or you can bulk transfer tickets across multiple days



Individual Day Transfers

- To transfer tickets/parking for an individual day, click on the day you would like to transfer from
- Once on the individual day's page, select "Transfer".

*On your mobile device select the three dots to the right of "My Tickets", then select "Transfer"

Manage Tickets Know Before You Go Transfer Guide Grit Shop Contact Us Valero/Texas Open		N Necolas Rodriguez V
	(ii) Your Phone In Your Ticlet For the fasted way in, add your scient to your digital wallet, (Heads up, this ticket work have a baroade.)	8:53 • • • • • • • • • • • • • • • • • • •
FRIDAY TICKETS	My SafeTix™	O Valero SUNDAY TICKETS
THIDAT TURCIS	Cabana at % CABOI, Ticket 1	Volero Texos Open - Sunday 151 sun Ardo 22 2023 - All Opy 101 sun Ardonia, TX - TPC Sun Antonio
Valero Teras Open - Friday 한 Fri, Mar 31, 2023 - Al Day ⓒ San Antonio, TX — TPC San Antonio	Centernold Club CENTOL Ticket 1 Grounds GRDD03, Ticket 2	Get Your Tickets Ready Get Your Tickets Ready For the fostest way in view ond sove your tickets to Apple Wallet to bear bury network concention.
	Grounds GRD04, Ticket 2	> My SafeTix [™] Given Moder
	Grounds GRD04, Ticket 3	> Veranda at 16 16VR02, Ticket 1 >
		 Veranda at 16 16VR02, Ticket 2 Veranda at 16 16VR02, Ticket 1
		Veranda at 16 16VR03, Ticket 2
		\bigcirc

• Select the box (es) corresponding to the ticket numbers you would like to transfer, then select "Transfer"

Manage Tickets Know Before You Go Transfer Guide Gift Shop Contact Us Valero Tiexas Open		N Nicolas Rodriguez 🗠 🕁	8:63 .il 숙 🐼
FRIDAY TICKETS	Select the tockets for this event that you would like to transfer. Once selected, click Continue. Select All (5) Cobaria at 16 CABD1 (1) Cobaria at 16 CABD1, Tablet 1		View of the second seco
Valero Texas Open - Friday ≞n Fri, Mar 31, 2023 - Al Day	Centennial Club CENTOI (1)		Select the tickets for this event that you would like to transfer. Once selected, click Continue.
⊗ San Antonio, TX — TPC San Antonio	Grounds GRD03 (1)		Veranda at 16 16VR02 (2)
	Grounds GRD03, Ticket 2		Veranda at 16 16VR02, Ticket 1
			Veranda at 16 16VR02, Ticket 2
	Grounds GRD04 (2)		Veranda at 16 16VR03 (2)
	Grounds GRD04, Ticket 2		Cancel Continue
	Grounds GRD04, Ticket 3		

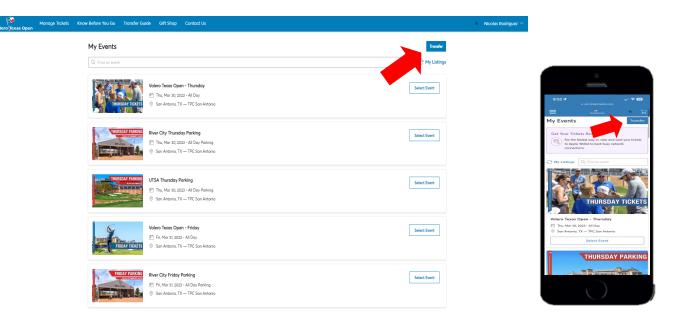
Enter the recipient's First Name, Last Name, and Email Address and select "Transfer"

Tickets Know Before You

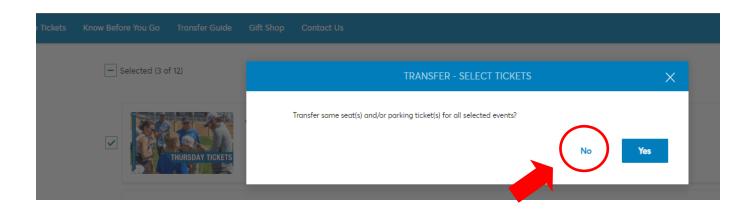
	Transfer Tickets	8:56 🕈	al 🕈 I
6	Add a new recipient or select an existing recipient to transfer the selected tickets to. Once selected, click Transfer. To edit	AA 🗎 am.ticketmast	
a da 🗛	the tickets you are transferring, click Edit.	TRANSFER - SELECT A RI	
	Add A New Recipient	1 Event(s) Selected Total of 2 ticket(s) selected	
FRIDAY TICKETS		Add A New Recipient	
THIDAT HORETS	First Nome *	First Name *	
/alero Texas Open - Friday	Last Name *	Last Name *	
Fri, Mar 31, 2023 - All Day San Antonio, TX — TPC San Antonio		Email *	
	Emai :	Emde -	
CKETS SELECTED FOR TRANSFER		Add a Message (Optional)	
Cabana at 16 CAB01, Ticket 1			
	Add a Message (Optional)		
		Can	Tron
		< > @	m
	255 Character(s) Remaining		
	Cancel Transfer		

Bulk Management Transfers

- To bulk transfer tickets, select the "Transfer" button on the Manage Tickets page
- Select "Select All" to bulk transfer tickets across all available events, or select the individual days you wish to transfer, and click "Next"



• In the first pop up asking to transfer same seats across events, select "No"



Bulk Management Transfers

• In the next pop up choose "Select All", or within each event select the boxes next to the tickets you wish to transfer, then click "Next"

12)	TRANSFER - SELECT TICKETS	×	
	Valence Texas: Open - Thursday Thur, Mar 30, 2023 - All Day		·
HURSDAY TICKETS	🗸 Cabana at 16 CAB01		
HURSDAY PARKING	Centennial Club CENT01 (No tickets available to manage)		
WELCONE A	Grounds GRD02 (No tickets available to manage)		
	Grounds GRD04 (No tickets available to manage)		
	VULTRA Club ULTC01		
	Valero VAL01		
	River City Thursday Parking Thu, Mar 30, 2023 - All Day Parking		
FRIDAY TICKETS	Select All (1)		
	River City PARK4, Pass 1		
FRIDAY PARKING	UTSA Thursday Parking Thu, Mar 30, 2023 - All Day Parking		
H y A BAS	Select All (1)		•
FRIDAY PARKING	Cancel	Next	
	nul oʻç 2020 - All Doğ Edining	_	



• Enter the recipient's First Name, Last Name, and Email Address then select "Transfer"

TRANSFER - SELECT A RECIPIENT		>
1 Event(s) Selected Total of 2 ticket(s) selected		\sim
Add A New Recipient	(×
First Name *		
Last Name *		
Email *		
Add a Message (Optional)		
	Cancel	Transfer



Saving Tickets To Mobile Wallet

- To save ticket(s) to your mobile wallet start by going to am.ticketmaster.com/ValeroTexasOpen
- ⇒ Select "Manage Tickets"

Select the event/day you wish to add to your Mobile Wallet.

• Select the tickets you wish to add to your Mobile Wallet (You will have to add tickets to wallet one at a time)







Saving Tickets To Mobile Wallet

After choosing the selected ticket, click "Add to Apple Wallet" ٠

You will be re-directed to your wallet where you will select "Add" ٠

- Tickets are ready to be used when you see "Hold Near Reader" •





